

PLEASE READ THIS LEAFLET IT IS IMPORTANT

ALL supporting/requested documents required by your insurer, finance company and ourselves, MUST be provided in the advised timescales. If you do not provide the requested documents in the advised timescales, your policy WILL be cancelled.

THIS CANCELLATION WILL COST YOU MONEY.

If you are paying your premium by direct debit through a finance company and default on your first payment. Your finance company will cancel your agreement, leaving you to make alternative arrangements to finance your premium.

All premiums paid to us by our clients is passed directly to Insurers. If you are due a refund for any reason, this refund must come back to us from your insurer. As soon as we receive this refund it is immediately refunded back to you our client. The timescales for receiving refunds from insurers is out of our hands and can vary depending on the insurer. Please do not expect an immediate refund, as refunds can take several weeks.